

DEAN ROOSA

SGS TEC Services

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Lawrenceville, GA 30046

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PROFESSIONAL EXPERIENCE

SGS TEC Services – Lawrenceville, GA

7/12-Present

Project Manager – Construction Materials

Serves as a Project Manager overseeing the physical and chemical testing producers for cementations materials including portland cement, blended cement, masonry cement, masonry mortar, fly ash, silica fume, slag, metakaolin, natural pozzolans, calcium aluminate cement, calcium carbonate and natural cement. Mr. Roosa also serves as an examiner for ACI for certifications in Laboratory Technician Grade I, Aggregate Technician Level I, Strength Technician and Field Technician.

Performs cement and pozzolan physical and chemical analysis in accordance with the required ASTM, AASHTO and DOTs' test methods and guidelines. Manages and trains technicians in laboratory testing. Responsibilities include maintaining and reviewing calibrations, developing and maintaining client relations and oversees safety producers for the branch.

RMC Lending – Roswell, GA

10/07 to 5/08

Account Executive

Oversee customer relations with brokers and banks and provide information concerning product and rates. Maintained, organized, updated and managed broker pipelines. Work closely with other employees resolving issues. Reviewed applications on an as needed basis. Familiar with several automated underwriting engines.

BSM Financial – Roswell, GA

5/06-9/07

Account Executive

Oversee customer relations with brokers and banks and provide information concerning product and rates. Maintained, organized, updated and managed broker pipelines. Work closely with other employees resolving issues. Reviewed applications on an as needed basis. Familiar with several automated underwriting engines.

NBank N.A. – Lawrenceville, GA

9/02-4/06

Account Executive

Oversee customer relations with brokers and banks and provide information concerning product and rates. Maintained, organized, updated and managed broker pipelines. Work closely with other employees resolving issues. Reviewed applications on an as needed basis. Familiar with several automated underwriting engines.

Taylor, Bean & Whitaker Mortgage Corporation – Atlanta, GA

2/99-9/02

Assistant Team Lead for Community Banks Online

Extensive customer service work with banks and brokers using online loan originating software. Organized and conducted several onsite and interoffice trainings for various software used in the company. Familiar with several automated underwriting engines and loan originating systems.

PUBLIX SUPERMARKETS – Atlanta, GA

10/95-2/99

Team Leader

Promptly on time to open the store. Responsible for the ordering and inventory control. Trained other associates in customer service, ordering and productivity. Scheduled department employees. Skillfully responded to customer needs; resolved complaints in a positive manner. Organized files, the back room and the sales floor.

CERTIFICATIONS

American Concrete Institute Concrete Laboratory Testing Technician Level I

American Concrete Institute Cement Physical Tester

American Concrete Institute Strength Testing Technician

American Concrete Institute Aggregate Testing Technician Level I

American Concrete Institute Field Testing Technician Grade I